

THE AMERICAN WAY



CHAPTER OF FMCA
MARCH, 2013



Fun times Planned for FMCA Pre-Rally

Spring is almost here!

When you start planning your summer events and travels, we hope you will include our one and only pre-rally in Spearfish, South Dakota.

We are excited to be visiting that area - there is so much to do... Mount Rushmore, Deadwood, Black Hills and Devil's Tower just to name a few.

Bob and Diana Gay have many great activities planned for you to participate in or you can just chill with all your ACC friends.

We will also have a caravan to the FMCA Rally in Gillette, Wyoming

on June 17th if you would like to join us.

Don't forget that your dues for 2013 are due and payable before 03/31/2013. You can save some money and pay for a couple years.

Please keep our members who have been having health problems in your prayers: Carita Mosby, George Tomaszewski, Becky Popp, Margie Pollard, CJ King, Sharon Miller, Beverly Petty and George Dorris to name a few. On behalf of our club, we miss you and wish you a speedy recovery.

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Greetings from Chris Carter at Fleetwood

This is the time of year when the good folks of Decatur begin to dream about the prospects of spring and the warmth of summer. You might think that our product development teams go into winter hibernation and sleep off the cold weather until the daffodils begin to pop. We do dream occasionally for the lifestyles of our American Coach owners basking in the warm weather in the southern climates, but the reality is that we are all too busy getting the next model year product developed and designed.

We are working hard on developing some of the many ideas we picked up over the summer and fall season. We use this "slow" time of the season to test new products and mechanical designs and then work to integrate as many product improvements as we can into our designs for the next model year coaches.

We also look back over some of the more notable events that took place for our American Coach team over the last 12 months. Here are a few of those events:

President's Message, cont.

We enjoyed seeing many of our friends January at Tampa and the Super Show. In January(2012) we displayed our 38' Revolution floor plan as well as at the ACA National Rally in Yuma. We continue to take lots of feedback notes and are currently exploring your product suggestions. We look forward to showing you how well we listened to your comments, advice and preferences. We also displayed the new Eagle 45N and Tradition 42G floor plans in Tampa.

During the Sevierville ACA National rally we "re-introduced" Kyle McCrary our longtime friend to American Coach as our new VP of American Coach. At the rally, Kyle also stayed in a Revolution with his wife "Miss Judy". You may recall that Kyle is back after a ten year hiatus with a competitor. We are glad he has returned and we are already seeing some of the fruits of his labors in our products and in sales.

Mindy Cox, Interior Designer, also joined our American Coach team this year. We will get to see some of Mindy's design efforts showcased in our 2014 models sometime this summer.

We have several new dealers that have joined the American Coach network and several who have expanded their American Coach offering. So you now have more places to stop and shop!

In late summer we launched and updated the all new American Coach website. The new website makes it easier to view on mobile networks and is easier to navigate. The site also has some new special features like "build your own coach" and easier to find and download brochures from past model years.

The American Coach Facebook page continues to add new members every month. We started the year with a little over 100 "likes" and now have nearly 500. Make sure that you find the American Coach Facebook page and "like" us. We would like to see 1000 "likes" by the end of next year.

This last summer we were able to spend some time with our ACC friends in southern Indiana prior to the Indianapolis FMCA convention. We took lots of notes and product ideas with us back to Decatur.

We know that service ranks high in the list of reasons to attend an ACA National rally and an ACC pre-rally. So, during the ACA National rally

in Yuma we announced that we are going to six items on the "Randy" service list starting with the National rally in Montgomery this coming spring and the FMCA pre-rally in Spearfish. We sure hope to see you in Spearfish this summer.

Steve Heim our illustrious leader of our service group and American Coach Service was promoted to VP of Customer Experience.

The American Coach Factory Service Center began offering warranty authorized repair on both Spartan and Freightliner chassis with ASE Certified Chassis Technicians. They are also performing a thorough 29 point chassis inspection service. This November and through March our service group has been offering some ways for you to save on service work. For details visit: www.americancoach.com/fsc.

On the product side for our 2013 model year, we introduced Freightliner chassis to the American Coach line of products. The Revolution now has all new polished tiles and upgraded interiors. The Tradition received new roof mounted Girard Nova awnings, all new interiors and a new 42G floor plan. Our Eagle launched with all new interiors and a new touch-pad option. The Heritage was introduced with an all new front cap and Silverleaf coach systems monitor and command panel. Heritage and Eagle are now being built with a brand new 45N floor plan.

In retrospect, it has been a pretty good year for American Coach, but of course we are still not satisfied. Kyle and I have been working on our travel plans for the coming year. Our plan include travel to the next ACA National Rally in Montgomery Texas, the ACC pre-rally in Spearfish and more. We look forward to seeing you there. Who knows, you may get to see one of us in a coach at one of the next rallies.

Thank you for being an American Coach owner and for your continued support. We look forward to seeing you at a rally or plant tour really soon.

On the behalf of our 1100 hard working families in Decatur, Indiana, we wish you a healthy, happy and prosperous New Year.

Regards, Chris Carter

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Treasurer's Report

The ACC checking account has \$12,777.82
And the CD has \$14,194.24.

Our current membership is 319 with 136 of those past due. I'm currently working
On getting renewals, so please renew folks!

We have ten motor homes signed up for our Spearfish, S.D. Pre-Rally in June. We look forward to seeing you there.

Wendy Sue Holloway
ACC Treasurer/Membership Chair

Cupboard Recipes... Tuna Tapenade and Classic Snickerdoodles

Tuna Tapenade

Serve this great tasting dip on crostini or flatbread or cracker.

3/4 cup nicoise olives, pitted

1/4 cup green olives, pitted

1 garlic clove

3 Tbsp. capers, drained

1 tsp. thyme leaves

One 6.5 oz. can olive oil packed tuna,
drained

Grated zest and juice of 1 lemon

1 Tbsp. brandy or cognac

1/2 cup extra virgin olive oil



Pulse the olives, garlic, capers and thyme leaves together in a food processor. Then pulse in the tuna until combines. Place ingredients in a bowl and add lemon zest, lemon juice and brandy. Slowly mix in the olive oil, a little at a time until the tapenade has a course texture. It should not be smooth. Cover and refrigerate until needed. Serve at room temperature.



Snickerdoodles

2 2/3 cup all-purpose flour

2 tsp. cream of tarter

1 tsp baking soda

1/2 tsp salt

1 cup unsalted butter, softened

1 1/2 cups plus 2 Tbsp. sugar

2 large eggs

2 tsp. ground cinnamon

Preheat the oven to 350 degrees.

Combine the flour, cream of tarter, baking soda and salt together in a bowl and whisk to blend

Beat the butter with 1 1/2 cups sugar and the eggs until smooth and well blended but not fluffy. Add the dry ingredients and stir until just incorporated. Gather the dough onto a patty and wrap in plastic wrap. Refrigerate until firm, about 30 minutes.

Mix the remaining 2 Tbsp. sugar and cinna-

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Position open



IMPORTANT SAFETY RECALL INFORMATION

Dear RV owner:

In October, 2010 Norcold initiated recall #10E-049 for models 1200, 1201, 1210 and 1211 four door, gas/electric refrigerators, typically found in RV model years 1997 to 2011

See the back of this notice to locate the affected serial numbers to determine whether your refrigerator is on recall and if it still requires repair.

Even if your refrigerator was retrofitted as part of a previous recall, it is necessary to have it retrofitted with the new HTS safety device to minimize the risk of injury or death due to fire.

The installation of the High Temperature Sensor will be at no cost to you.

If you have one of the recalled refrigerators you should immediately:

1. Set the refrigerator controls to "OFF".
2. Unplug the refrigerator through the service vent on the outside of the vehicle.
3. Disconnect from shore power. (If your vehicle is in storage)
4. Contact your dealer, a Norcold authorized service center or Norcold's Recall Center at 800 767-9101 as soon as possible to get assistance.

Failure to follow these instructions can result in a fire causing property damage, injury or death.

If you have questions, or to locate a service center nearest you, go to www.norcoldrecall.com or call 800 767-9101.

In the event you no longer own the vehicle, please help us locate the new owner by completing and returning the enclosed reply card.

Our first priority is the safety of our products and the satisfaction of our customers. We regret any inconvenience related to this recall campaign. Thank you for your attention to this important matter.

Sincerely,

George Strasburg
Manager of Corporate Product Reliability

To determine if your Norcold Refrigerator is on Recall



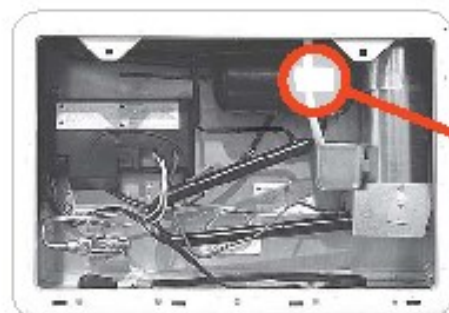
Found in RV
model years from 1997-2011

1. Locate the Root Model Number and Refrigerator Serial Number



With serial numbers between
315525-13088811.

All Norcold refrigerators have an identification panel with model number on the inside, upper right.



2. Find the Cooling Unit Serial Number

With Cooling Unit serial numbers between 700000-13085759.

Remove the refrigerator's intake vent cover on the exterior of the vehicle to find the cooling unit's serial number, in plain sight on the unit's lower right, as shown here.

3. See if the new Safety Device has already been installed



Retrofitted
with thermal
sensor
R-010
(RXX) 767-9101

If your refrigerator has this Yellow Tag, the new Safety Device has already been retrofitted on your refrigerator.



If your refrigerator has this Blue Sticker, the new safety device was installed when originally manufactured.

Equipped
with thermal
sensor
P-010
61712

If your refrigerator has either a Yellow Tag or Blue Sticker, it is NOT on Recall and no further action is required.

No Yellow Tag or Blue Sticker? Your 1200, 1201, 1210 or 1211 is on Recall.

Refrigerators on Recall can cause a fire resulting in property damage, injury or death if this new safety device is not installed. If your refrigerator is on Recall, see the other side of this letter and call your Dealer for immediate action.

WARNING: if your refrigerator has already been retrofitted with an HTS (indicated by a yellow tag) or equipped with an HTS (indicated by a blue label), do not attempt to alter or disable the safety device for any reason. Doing so could jeopardize your safety and potentially cause injury or death.

Questions: call 1.800.767.9101 or go to www.Norcold.com/Recall



701 Christensen Dr.

Spearfish, SD 57783

800-350-2239

chriscamp@blackhills.com

**Enjoy your vacation in the Black Hills while
making Chris' your home.**



Chris' Campground offers a full service campground, with complete hook-ups, basic tent sites and camping cabins. We have plenty of grass and shade trees with pull through sites and no mosquitoes. Come and inspect our facilities. Experience our own South Dakota hospitality.



We are a family owned and operated campground, and have been for 30 years. Children will enjoy visiting our animal farm and helping in the daily bottle feedings. Chris' has a large heated pool, recreation room, playground, and basketball court for all of your family to enjoy. We are within easy driving



American Coach Chapter Pre-Rally

June 13-June 17, 2013

Spearfish, South Dakota

Registration Deadline: May 13, 2013

For those of you wishing to arrive early or have a late departure, the fee is **\$33.00 per night**. PLEASE CALL THE CAMP GROUND DIRECT TO BOOK EARLY OR STAY AFTER THE PRE RALLY HAS ENDED.

1-800-350-2239. You will pay the campground directly for early arrival and late departure.

<p>Name of persons attending:</p> <p>#1 _____</p> <p>#3 _____</p> <p>#2 _____</p> <p>#4 _____</p> <p>FMCA # _____ ACC# _____</p> <p>Mailing Address _____</p> <p>City, State, Zip Code _____</p> <p>Phone (Home) _____ Phone (cell) _____</p> <p>E-mail _____</p> <p>Coach Yr. _____ Model _____ Length _____</p> <p>Is this your first ACC rally? Yes _____ No _____</p> <p>Are you handicapped or have special needs? _____</p> <p>(For handicapped parking a copy of the handicap form must be copied and sent with payment.)</p> <p><i>I would like to park next to:</i> _____</p> <p>_____</p> <p>Will you be caravanning to Gillette, Wyoming for the FMCA Convention? Yes _____ No _____</p> <p>(You'll need to be pre-registered for the FMCA Convention to caravan)</p> <p>Caravan will depart on June 17th for FMCA-Gillette. More information to follow at the Caravan Meeting-see agenda at the Rally.</p> <p>For additional information on Chris Campground, please go to: http://www.chriscampground.com/</p> <p>To register for the pre-rally online go to www.acc-fmca.com</p> <p>Login, select "Rallies" and "Chris Campground"</p>	<p>Rally Fee</p> <p>2 people \$300 \$ _____</p> <p>Rally fee</p> <p>1 person \$240 \$ _____</p> <p>Additional</p> <p>Guest \$ 95 \$ _____</p> <p>Non-member</p> <p>Buddy coach \$300 \$ _____</p> <p>FMCA # _____</p> <p>Non-Member-unsponsored \$400 \$ _____</p> <p>Rally fee/ 2 people</p> <p>Ladies Luncheon - \$18 Number _____</p> <p>\$ _____</p> <p>Golf will be available-sign up will be at registration. More information to follow.</p> <p>Total Enclosed: \$ _____</p> <p>Make checks payable to: ACC-FMCA and mail to:</p> <p>Wendy Holloway</p> <p>Membership Chair-Treasurer</p> <p>3590 Round Bottom Road</p> <p>Cincinnati, Ohio 45244</p>
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American Coach Chapter of FMCA

Spearfish, South Dakota

American Coach Service Request

Fleetwood RV is offering to perform minor warranty repairs on your Limited, American Revolution, American Eagle, American Dream, American Tradition, American Allegiance or American Heritage motor home. Time available and the number of coaches in attendance will determine how much service work can be performed at the rally.

Please check in with the service representative scheduler upon arrival. He may need to coordinate your appearance while service is performed.

Please limit problems to 6 American Coach... **functional items only**. Painting and items that are not functional will not be addressed at rallies. This is a long-standing policy of the Service Facility. Any additional items will be on a time permitted basis.

Please explain each item **in detail** so we can determine whether parts are needed.

Submit this list promptly! Fleetwood must have your list at least 2 weeks before the Rally to obtain parts, and transport them to the Rally.

Repairs will be scheduled **in the order received**.

“Add-on” items (items added at a later date) will be added to the end of the schedule as time permits.

Chassis problems- Please note your coach type of chassis. List only the two problems. Some chassis repairs cannot be repaired at the rally. Some chassis repairs may be subject to charges to the customer.

Note... Coaches not registered, as part of the rally will not be worked upon until all rally registered coaches have been serviced.

Here are some of the changes:

- Parts and labor will be provided at no charge for in-warranty repairs. Labor will be provided at no charge for out of warranty repairs and owner will be notified of charges for parts.
- Because we are not equipped with required fall-protection at rallies, no Fleetwood associate will be allowed to get on top of a motor home roof at any time.
- No Fleetwood associate will be allowed to work under a unit at a rally.
- Repairs requiring lifting/jacking of motor home will not be performed at a rally.
- Certain repairs of doors or windows or windshields cannot be performed at a rally.
- Awning tension adjustments must be done by the awning manufacturer. This includes the replacement of awning fabric.

Chassis repairs must be done by the chassis manufacturer.

As has always been our policy, the following are some other items we cannot address at rallies:

- Paint body repairs.
- Installing accessories
- Cosmetic/Appearance repairs.

Water filters and maintenance services.

Please remember that not every problem can be resolved at the Rally. Should additional work be required at a shop facility, the Service Department will assist you in determining your needs and schedule.

Fax the repair request form to: 260-728-2951 or mail to the address on the request sheet.

AMERICAN COACH CHAPTER OF FMCA - SERVICE REQUEST

Spearfish, SD June 13th to June 17th

For American Coach Service Use Only

Group _____ Day/ Time _____ Control _____ Site # _____

Deadline For Submittal to American Coach is: May 10, 2013

Please read the instructions before completing form and fill in with complete numbers where indicated

Name _____

Address _____

City _____ State _____ Zip _____

Home phone # _____ Cell # _____

Model/Year _____ Chassis VIN # _____

Coach serial # _____

I will arrive on the rally site on _____ by _____ AM _____ PM _____

I will be going to the FMCA GILLETTE, WYOMING YES _____ NO _____

(We need this information for our scheduling of work.)

American Coach

1 _____

2 _____

DO NOT SEND THIS FORM TO THE RALLY MASTER! SEND OR FAX TO THE FOLLOWING!

Mail to: Fleetwood RV
1420 W. Patterson St.
Decatur, IN 46733

Or fax to: 260-728-2951

Become a Part of Something Fun!

FAQS about ACC

Q. What is the difference between the ACC (American Coach Chapter of FMCA) and ACA (American Coach Association)?

A. All members are owners of American Coach motor homes. The ACC is a chapter of FMCA (Family Motor Coach Association) and you must be a member of FMCA. The ACC has two pre-rallies a year so they may caravan and park together at the FMCA International conventions. Members of ACA do not need to belong to FMCA and are independent from any other membership group. ACA has two national rallies a year and has eleven regional chapters.

Q. Can I be a member of both ACC and ACA?

A. Yes, most American Coach owners are members of both organizations.

Q. Why do I have to be a member of FMCA in order to join the ACC?

A. FMCA by-laws require that members of a chapter also belong to the national association.

Q. What are ACC's roots?

A. The ACC was started by ACA members that wanted to park together at FMCA events and had their first rally in Gatlinburg, TN in 1993.

Q. Are the officers in ACC paid?

A. No, they are volunteers and only out-of-pocket expenses are paid.

Q. Do I have to be an original owner to have the American Coach service team work on my coach at the rallies?

A. No, qualifying service is available to all American Coach owners attending a participating rally.

American Coach Chapter of FMCA consists of members that are owners of an American Coach including American Heritage, American Eagle, American Dream, American Tradition, American Revolution and Limited Motor Homes.

We are the only American Coach chapter of FMCA and provide our members with camaraderie with other American Coach owners. Our primary goals are to foster good relations with the American Coach manufacturing and servicing facility. We bring its management, their technicians and coach owners together.



We meet once or twice a year, immediately preceding each of the FMCA Family Reunions & Motorhome Showcases. There may be a golf tournament, a tour of nearby points of interest, cocktail hours, dinners, pizza nights and more. The American Coach Service Team joins us at our rallies to perform repairs on our coaches. One or more American Coach dealers also join us to display the latest coaches, hopefully sell a few, and participate in the rallies.



We print a newsletter at least twice a year with the upcoming rally information and highlights of our previous rallies. This newsletter is also available online. Once you are a member of ACC, you will be able to join the American Coach Yahoo group where you will find valuable information about your coach and be able to ask questions about your coach. This is a fun group of American Coach owners and you will be glad you joined us.



New Member Application

To be eligible for membership in the American Coach Chapter, you must first be a member in good standing of the FMCA. You can join FMCA online at www.fmca.com or call 800-543-3622. You must also own at least a one third interest in an American Coach Heritage, American Coach Eagle, American Coach Dream, American Coach Tradition, American Coach Revolution, American Coach Allegiance or a Limited Motor Coach.

Have you ever been a member of ACC? Yes _____ NO _____ If yes, what was your member # _____

Full Name (for database) _____

Co-Pilot's full name (for database) _____

First Name: _____ Co-Pilot First Name: _____
(For your name badge) (For your name badge)

Mailing Address: _____

City: _____ State: _____ Zip: _____

Home Phone: _____ Cell Phone: _____

2nd Cell Phone: _____ email: _____

Coach: _____ Year: _____ Length of Coach: _____ #Slides: _____

(Heritage, Eagle, Dream, Tradition, Allegiance, Revolution, Limited)

FMCA Member #: _____ You must be a member of FMCA to join ACC.

You can join FMCA online at www.fmca.com or call 800-543-3622

and may also join ACC online at www.acc-fmca.com.

Send the completed form and a check or money order in the amount of \$33.00 (all funds to be in US dollars) to:

American Coach Chapter of FMCA , 3590 Round Bottom Rd., Cincinnati, OH 45244-3026

Renewal and Change of Address Form

Check your address label. If the date has passed you are behind on your dues. ACC dues are \$18.00 for one year, \$32.00 for two years and \$42.00 for three years. You may pay your dues and make all the above changes at www.acc-fmca.com.

ACC member # _____ FMCA member # _____

Last Name _____ First Name _____

Co-Pilot Last Name _____ First Name _____

Address _____

City _____ State _____ Zip _____

Home Phone _____ Cell Phone _____

2nd Cell Phone _____ email _____

Coach / Year /Length _____

To renew your membership, change your address, phone number or e-mail address, fill out the form, enclose your check and mail to: American Coach Chapter of FMCA, 3590 Round Bottom RD., Cincinnati, OH 45244-3026

Note: All changes must be sent to FMCA also. You may also pay your dues and make all the above changes at www.fmca.com and www.acc-fmca.com.

Future American Coach Rallies

American Coach Chapter of FMCA Rallies

June 13 - 17, 2013—American Coach Chapter Pre-Rally, Chris Camp RV, Spearfish, South Dakota

June 19 - 21, 2013,— FMCA's 88th Family Reunion and Motorhome Showcase, Gillette, Wyoming

American Coach Association Rallies

April 29 - May 4, 2013—American Coach Association National Rally—Montgomery, Texas

Note: We are now accepting ads for the ACC newsletter. E-mail or call Jane Lihou for rates.

Wendy Sue Holloway, Membership Chairperson
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